

TOSHIBA



GLOBAL SERVICES

PROFESSIONAL | MANAGED | MAINTENANCE

Your End-to-End Solution Partner

EXPERT SERVICES TO BRING YOUR STORE VISION TO LIFE

Bringing your retail vision to life requires expertise to take an idea and make it a reality. From creating strategy to technology implementation to comprehensive project management and even ongoing systems monitoring and management - you need a trusted service partner with deep retail knowledge, a broad portfolio of services, and a dedication to fully understand your business objectives. We understand retail isn't one size fits all. Our dedicated service teams have worked extensively in a variety of retail environments and everything that connects them. Whether you have five stores, or a global presence Toshiba is prepared to handle whatever you're currently facing and anticipating in your future environment. Retailers of any size will have the support they need to reliably deliver the retail experiences they want no matter the challenges they face when leveraging Toshiba Global Services.

KEY BENEFITS



Implement the technology your business needs to succeed with a team of experts



Manage solution focused projects ensuring smooth deployment and installation success



Maintain your ongoing store operations with comprehensive maintenance and support



Global Services from Toshiba delivers world-class expertise founded on deep industry knowledge, speed to implementation, simplifying complex retail operations, and understanding of your business to make your vision a reality.

GLOBAL SERVICES CREATE GREAT MERCHANTS

From implementing new systems to managing your day-to-day tasks and finding new ways to help you operate your stores more efficiently, Toshiba's portfolio of global services offers everything you need to simplify the management of your store and keep your business up and running.



Professional Services

Delivers software integration, configuration, and enhancements for your total solutions



Managed Services

Full Installation and deployments of your hardware and software solutions from a single trusted source



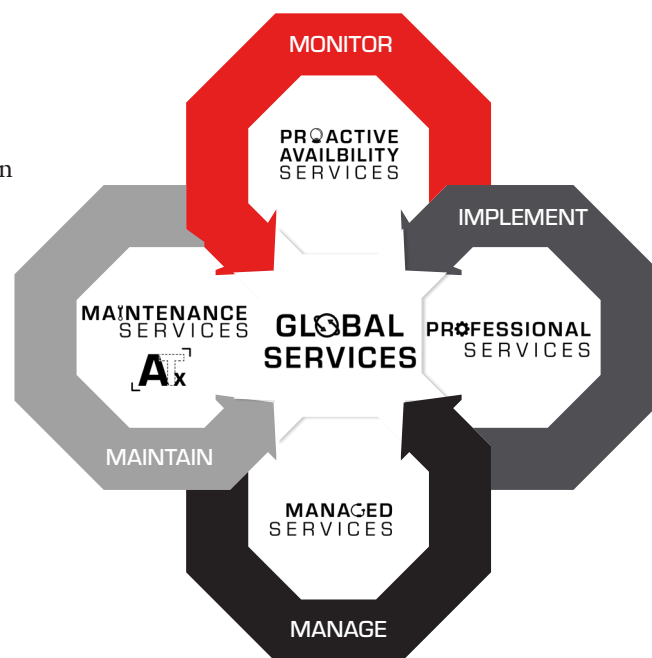
Maintenance Services

Multi-vendor wall-to-wall maintenance, traditional hardware break/fix support, and comprehensive issue resolution

ENABLE. EQUIP. RESOLVE.

Toshiba Global Services enable you to deliver enriched customer experiences - equip you with innovative tools and technology - and empower you to quickly resolve issues so you can keep your business up and running. No matter the challenges you face, Toshiba offers the solution you're looking for:

- > Retail strategy and optimization consulting
- > Staging, integration, installation, and configurations
- > Systems management and remote monitoring through Proactive Availability Services
- > Wall-to-wall store maintenance
- > Single source for vendor and lifecycle management
- > Project management and training
- > Customizable, scalable support plans with CareFlex
- > Ongoing hardware and solution enhancement
- > Augmented reality hardware training through ATx



WHY CHOOSE TOSHIBA GLOBAL SERVICES

Retail will always move quickly. To keep up with evolving technologies and consumer expectations for seamless experiences, retailers need trusted partners for their success. Toshiba Global Services helps retailers successfully deploy and service new technology - even if it includes investments that aren't Toshiba's. As well as manage innovation as their environments shift, and make the most of their technology systems.

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