TOSHIBA

TOSHIBA EDUCATION NOTICE

Cancelations Due to COVID-19

Due to travel restrictions imposed both on Toshiba employees and employees of Toshiba customers and business partners, and in order to try to reduce the spread of infection, all Toshiba Global Commerce Solutions education workshops have been cancelled through June. For a complete list of which workshops have been cancelled and which are still planned, see page 3 of this document.

We are currently considering alternative methods for delivering workshops remotely that do not sacrifice the educational value. These may include webinars or e-learning modules. Also, please note that workshops that have not been cancelled may be cancelled later depending on the status of travel restrictions and the spread of the virus. Please watch for further communication from the Toshiba education team.

We apologize for any inconvenience these cancellations may impose on you, and we are working to find ways to continue to deliver the skills necessary for your business.

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TOSHIBA EDUCATION BROCHURE 2019

Dates and Costs for 2020

Version: 2.0
Updated: March 30, 2020

Registration Information

TCx Sky/4690 OS Basic Workshop

Dates	Location	Registration URL	Registration Deadline	Registration Fee (USD)
April 20-24	Durham, NC	CANCELED	--	--
August 10-14	Durham, NC	https://cvent.me/GVQykR	7/26/2020	$1,500

TCx Sky /4690 OS Advanced Workshop

Dates	Location	Registration URL	Registration Deadline	Registration Fee (USD)
March 10-12	Durham, NC	https://cvent.me/kMAPxz	2/24/2020	$900
August 3-5	Durham, NC	https://cvent.me/Rqk4ZE	7/19/2020	$900

TCx Sky /4690 OS Hybrid Workshop

Dates	Location	Registration URL	Registration Deadline	Registration Fee (USD)
June 8-12	Neuss, Germany	CANCELED	--	--

Store Integrator GUI Workshop

Dates	Location	Registration URL	Registration Deadline	Registration Fee (USD
May 11-15 (Full Course) May 14-15 (Updates)	Durham, NC	CANCELED	--	--

CHEC Software Extensions Workshop

Dates	Location	Registration URL	Registration Deadline	Registration Fee (USD)
March 23-27 (With TCx Sky) March 23-26 (No TCx Sky)	Durham, NC	CANCELED	--	--
June 15-19 (With TCx Sky) June 15-18 (No TCx Sky)	Neuss, Germany	CANCELED	--	--
September 21-25 (With TCx Sky) September 21-24 (No TCx Sky)	Durham, NC	https://cvent.me/yRXlxm	9/6/2020	$1,500 $1,200

CHEC Engagement Manager Workshop

Dates	Location	Registration URL	Registration Deadline	Registration Fee (USD)
March 16-18	Durham, NC	CANCELED	--	--
June 22-24	Neuss, Germany	CANCELED	--	--
September 14-16	Durham, NC	https://cvent.me/kMAPm7	8/30/2020	$900

TCx SKY / 4690 OS BASIC WORKSHOP

The Toshiba 4690/TCx Sky Operating System is purpose built for the needs of retailers. Learn the basics in this four and a half day, hands-on workshop filled with information and exercises including the installation and version migration. This class is intended for new users.
Topics include:

- Installation and migration between versions
- Data replication and controller backup
- Terminal loading
- Logs and troubleshooting
- Security and recovery
- Performance considerations

TCx SKY / 4690 OS ADVANCED WORKSHOP

This three-day hands-on class is designed for current 4690/TCx Sky users that are unfamiliar with some of the newer functions that have been added to the OS. The primary focus is on changes made for TCx Sky, and our more complicated functions such as but not limited to:

- Whitelisting
- Python
- ADXPLDPF
- Migration to TCx Sky
- Things to know in TCx Sky
- Skycheck

TCx SKY / 4690 OS HYBRID WORKSHOP

This weeklong workshop covers the material of the TCx Sky/4690 Basic and Advanced workshops in a compressed schedule and is offered to meet the needs of students in European markets.

STORE INTEGRATOR GUI WORKSHOP

A well-designed GUI makes using a POS application easier to learn and easier to use. But what if you want to change the GUI to meet your or your customer's needs? Discover how to make your own changes by learning the basics of SI GUI: installing your development environment, using virtual sessions and remote GUI, configuring SI GUI, learning the SI tools, and using the GUI extension model. Put your newly learned skills to the test with hands-on exercises to:

- Use property files to make text changes on buttons and labels
- Use XML to make move/add/remove buttons and labels, change colors and fonts, or completely change the screens
- Learn how to read the SI logs
- Discover all the GUI components available to you
- Understand the interaction between tractions and GUI actions
- Find out the best practices when making your modifications
- Check out the new features of SI V4

For students who are familiar with SI GUI and only need to know what’s new in the latest releases, feel free to only attend the last day and a half to learn about the most recent updates and changes.

CHEC SOFTWARE EXTENSIONS WORKSHOP

CHEC, Toshiba's flagship application for self-service is designed to be easy to use by the shopper, to minimize Shopper Assistant interventions, and to be extensible by third-parties. In this course, you will learn the software architecture of the CHEC solution, the tools provided in the SDK, installation and configuration. You will also learn, how to make basic extensions such as replacing graphics, colors, and labels in the GUI and changing audio in the Lane.

This workshop consists of two sessions. The first (four days) covers general aspects of the CHEC solution, and the second (optional fifth day) section covers aspects of CHEC that are exclusive to the TCx Sky/4690 operating system.

This course uses hands-on exercises to reinforce the materials presented with some light to moderate work with XML, properties, and SQL scripts.

Objectives:

- Understand the basic operational functions of the Lane and BOSS, and how to use the tools in the Lane SDK to simulate these operations
- Understand the difference between a Lane Extension, a GUI Extension, and when to use each
- Use the Lane SDK tools to explore lane operations, configuration options, and create both Lane and GUI extensions
- Explore the differences between the User Feature Extension and Feature Feature Extension model of GUI
- Learn to use the Remote Enterprise Service for software distribution and managing extracts

CHEC ENGAGEMENT MANAGER WORKSHOP

Toshiba's self-service solutions offer powerful and flexible options for retailers and integrators. There are many hardware configurable options to choose from and many options to configure and enhance the software. Because of this complexity, integrators must follow a well-defined, repeatable process from the moment they engage with a potential customer, all the way through pilot and beyond. What happens after pilot is as critical. What should be the ratio of self-checkout lanes to traditional terminals? Where should the lanes be placed to maximize usability for the customer? What are the power and networking needs of the lanes, and what is the best way to supply them? How will interventions at the lanes (such as ID checks) be handled?

To properly prepare a customer to overcome these obstacles, and to get the lanes installed and running smoothly in the store, you will need to be able to answer these questions. In this course, you will learn the skills necessary for a CHEC pilot and rollout.

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