



 **MANAGED  
SERVICES**

**Delivery and Management  
of the Total Solution**

- > Total Deployment Services
- > Single-Source Project Management
- > Out-tasking of Critical Retail Operations and Customized Solutions

**Achieve Brilliant Commerce™ with Toshiba  
Global Services**

With deep retail expertise and a broad portfolio of solutions, Toshiba Global Commerce Solutions helps retailers deliver enriched shopping experiences, gather actionable insights and provide frictionless checkout. This is what we call Brilliant Commerce.

**Enable. Equip. Resolve.**

Toshiba Global Services is dedicated to enabling new revenue streams, equipping retailers with innovative tools and technology, and quickly resolving issues in order to ensure efficient and effective day-to-day operations.

**Let Toshiba Manage Your Path to Brilliant Commerce**

Managed Services from Toshiba simplify your path to success by providing out-tasking of critical retail operations to optimize your business outcomes and allow you to focus on your core businesses. Toshiba has the capacity, expertise and personnel to deploy and manage core aspects of what it takes to bring your solutions to life. Rather than wasting time trying to adapt to new and unfamiliar territory in an ever-changing retail environment, let Toshiba manage the evolution for you.

**Quicker Time to Value**

With our deep retail expertise in large-scale deployments, we deliver on aggressive schedules in a quick and efficient manner, thus realizing less downtime and higher customer satisfaction. We maximize your associate productivity by minimizing business disruptions. This means you can focus on achieving your desired business outcomes. Whether they are revenue, profit or efficiency goals – you are up and running with your technology solution fast.

**YOUR SINGLE SOURCE FOR A TOTAL RETAIL SOLUTION**

> **Total end-to-end solution delivery**

We optimize your outcomes by integrating key services from engagement management and testing to full scale rollout of help desks and maintenance plans. Toshiba Managed Services has the right skillset and long-term retail experience to fully integrate your retail POS solutions in store.

> **Single point of contact**

Our Project Management Office provides proactive risk mitigation and lets you focus on your core business at hand. Managing multiple projects and multiple vendors is difficult and costly if deadlines are missed. We will collaborate with your solutions personnel to ensure a successful business outcome and keep you up-to-date on the progress of your full retail solution implementation.

- PMI-certified with proven methodologies
- Executive governance with problem escalation path
- Single source for contact and reporting – online project management database

> **Out-tasking of Retail Operations and Customized Solutions**

Beyond deployment, we offer enhanced retail-based services. With testing services, we can handle complex custom enhancements and interdependencies to reduce defect cycles and help you reduce requirements for specialized additional headcount.

- Testing as a Service
- Video Analytics for Loss Prevention



**TOSHIBA**  
Leading Innovation >>>

Copyright © 2017  
Toshiba Global Commerce Solutions, Inc. All rights reserved.

Toshiba Global Commerce Solutions, Inc.  
3901 S. Miami Blvd.  
Durham, NC 27703 | U.S.A.  
[www.toshibacommerce.com](http://www.toshibacommerce.com)

Toshiba, the Toshiba logo and Brilliant Commerce are trademarks or registered trademarks of Toshiba in the United States, other countries, or both. All other trademarks and logos are the property of their respective owners. Information in this document is subject to change without notice.

Not all Toshiba products and services are available in every country.