Secure Remote Control
For POS Devices

Netop Remote Control is the most secure, trusted and scalable remote support software solution available for POS devices. Our pioneering remote access solutions help today’s retailers increase productivity, reduce liability and achieve industry compliance.

Expect Results
Cut costs, boost efficiency and empower staff to provide better service. With Netop, retailers can expect:
- 50% faster session initiation times than competing solutions
- 30% increase in performance during connected sessions

Security Matters
No company has more experience securing remote connections for businesses. Netop’s solutions offer:
- Bulletproof data encryption
- Multi-factor authentication
- Integration with existing directory services

Compliance Ready
With comprehensive audit trails, session recordings and granular access rights, Netop helps companies achieve industry PCI-DSS standards when remotely accessing their technology assets.

24% of the world’s top retailers use Netop Remote Control

“With our previous remote control software, we likely would have failed the audit. But with Netop Remote Control, we are compliant and can trust that all of the data that we transmit remotely is safe and secure.”
- FELIX LAU, LIQUOR CONTROL BOARD OF ONTARIO

“The speed is a major advantage. Saving two or three minutes every session really adds up.”
- DEBBIE THURSTON, SPARTAN STORES
Why Netop Remote Control?

**Downtime isn’t affordable.** When a device is taken offline for updates, data collection or problem resolution, your productivity suffers. Netop combines blazing fast access speeds with the highest levels of security to keep your devices up and running and your profits growing.

**Protect your customers, your business, yourself.** Stories of data breaches and compromised credit cards surface every month – but they don’t have to. Our PCI-compliant remote access solution provides full auditing capabilities and market-leading security.

**One solution, for all your needs, spells ROI.** With stores and POS devices spread across cities, states or countries, your remote access solution has a job to do. Netop brings it all together: efficiency goes up, overhead goes down. Using a superior remote management device cuts down on expensive field service technician visits.

**Who gets the keys?** Netop lets you manage access rights centrally, so everyone from service desk staff to system admins have the privileges they need, no less, no more.

**No GUI? No problem.** Using Netop’s secure tunnel, retailers can gain secure remote access to POS devices where traditional desktop configurations – screen, keyboard and mouse – are not available.

**Connect Directly to POS Devices.** Netop performs securely across technologies, locations and firewalls, establishing a fast, stable connection even in low-bandwidth areas. No roundabout method needed; just connect directly to your POS devices.

**Beyond POS.** Netop works across platforms, devices and networks and, for nearly 30 years, many of the world’s most demanding service desk departments have come to rely on Netop to support their complex global IT environments.

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**Operating Systems Supported:**

- POSReady & WEPOS, Compact & CE, Standard & XPe, Enterprise and SQL Server for embedded systems
- Windows: 8, 7, Vista, XP, 2000, 98, Me and 95.
- Toshiba 4690
- Linux: RedHat, SUSE, OpenSUSE, CentOS, Ubuntu and Fedora

To learn more, visit [netop.com/nrc retail](http://netop.com/nrc retail)