TOSHIBA
Leading Innovation >>>

**TO GETHER
COMMERCE**
™

Portfolio Catalog

Transform the generic point-of-sale, turning every store
into a powerful, flexible and sustainable portal for
commerce.

toshibacommerce.com

Hardware

Software

Services and Solutions

POS Systems

TCxWave

A new breed of retail system created to give retailers the freedom to use one platform for multiple purposes throughout the store. Its flexibility, performance, and distinctive design support the needs the modern store environment demands

> Attractive design complements the brand experience
> Screen size choices, including standard and wider screen options, bring new interaction opportunities
> Versatile configuration enables a seamless brand look and customer experience

SurePOS 500 Series

SurePOS 500 with advanced touchscreen technology provides the ultimate retail-optimized point-of-sale tools to provide powerful functions to energize the customer experience

> Sleek, slim design, models with HDD and SSD storage options, faster CPU, greater memory capacity, infrared touchscreen with resistive touch sensitivity
> Tool free design and Toshiba Light-Path Management
> Advanced security features and environment friendly packaging

TCx™700 Series

The award-winning, energy-efficient TCx™700 is Toshiba's most powerful point-of-sale system, delivering maximum performance, serviceability, energy efficiency and adaptability to drive today's smarter store solutions.

> Say goodbye to technology constraints, advanced technology handles store operations faster than ever
> Looks as good at it works with mix and match color options
> Smart new features—select only the options that meet your needs

TCx™300 Series

The TCx™300 is the smallest footprint Toshiba stationary point-of-sale system and fits in less than one foot of counter space. TCx 300 features efficient technology to help stores of all sizes deliver the next generation service solutions customers, employees and the business demand.

> Sixty percent higher performance with Intel mobile technology
> Now supports Toshiba 4690 Operating System V6.3 Enhanced terminal
> New features include solid state drive (SSD) option with potential to increase reliability and speed checkout
> Energy-wise design

Self-checkout

Self Checkout System 6

Designed based on human factors research to create a fast, easy, and intuitive experience for shoppers, while also delivering unprecedented flexibility to retailers with its innovative modular design.

> Unique, modular platform with separate scanning, payment and bagging units
> Award-winning design—based on human factors research—minimizes shopper effort while maximizing checkout throughput
> Innovative solution helps speed up the checkout process, optimize floor space, improve cash management, and offer real investment protection

Printers – Suremark printers

SureMark Single-Station Printer

Fast, high-quality thermal receipt printing for food service, specialty and many other retail stores.

> Fast, reliable receipt printing—80 LPS
> Four inch (102 mm) receipt rolls reduce paper changes by 40 percent
> Easy to manage with Toshiba's exclusive Remote Management Agent
> Accurate, programmable sensor system monitors printer "health"

SureMark Dual-Station Printer

Thermal and impact receipt printing plus check processing, all in one.

> Fast, reliable receipt printing—80 LPS— and single-pass check handling
> Industry leading MICR reading— 99.95 percent accuracy
> Easy to manage with Toshiba's exclusive Remote Management Agent
> Connectivity options include RS-232, RS-485, powered USB and Ethernet

SureMark Fiscal Printer

Fast, high-quality thermal POS printing for retailers with fiscal requirements.

> Both dual-station (receipt plus document insert stations) and single-station (receipt only) models
> Includes fiscal logic and memory, plus physical security features
> Government-approved for sale by region

Displays

SurePoint Displays

The award-winning SurePoint family of flat-panel touch and non-touch displays is designed to offer a wide range of choices for retailers who need reliable, retail-hardened touch and non-touch interfaces for their store environments.

› Extended life with native power-on-hour monitoring and usage profiles
› Unintentional touch rejection for enhanced usability
› LED backlight technology and deep sleep enabled for reduced power consumption

TCx Displays

The Toshiba 6149 TCx Display provides an intuitive touch interface for both retail associates and customers, increasing efficiency and speed, reducing training time and associate errors, and creating a unique and differentiated checkout experience.

› Sleek, contemporary bezel-less widescreen (16:9) design brings new interaction opportunities
› Retail hardened multi-touch projected capacitance display technology with energy-saving LED backlight
› Digital inputs such as DisplayPort and Powered USB enabling retailers to migrate while preserving existing solutions

Peripherals

Modular 67-Key POS Keyboard

The Toshiba Modular 67-Key POS Keyboard with 2x20 LCD (optional) is for retailers who require a character display for operator messages and function keys to support POS applications, such as in grocery stores or mass merchandisers.

› The new Toshiba Modular 67-Key POS Keyboard is a new version of Toshiba's standard 50-Key keyboard, valued by retailers requiring additional function keys to support more POS applications.
› The new features and advancements will make operations easier and faster and improve security for retail customers worldwide.
› USB and PS/2 interfaces.

Modular CANPOS

The compact alpha-numeric POS keyboard, 20 percent smaller than the standard Modular ANPOS keyboard, is valued by customers with limited counter space and is used with Toshiba SurePOS Systems 700, 500 and 300.

› The Modular CANPOS is a new version of Toshiba's most popular compact keyboard, valued by customers with limited counter space.
› The Modular CANPOS may be used with Toshiba SurePOS Systems 700, 500 and 300
› Available in several languages, including U.S. English, UK English, French, German, Spanish, Brazilian Portuguese, and Canadian French.

Peripherals cont.

Modular ANPOS

Toshiba's alpha-numeric POS keyboard is used with Toshiba SurePOS Systems 700 and 300 and the AnyPlace Kiosk by retail customers worldwide.

> Used with Toshiba SurePOS Systems 700 and 300 and the Toshiba AnyPlace Kiosk.
> USB and PS/2 interfaces: Connectivity is provided with a simple cable configuration, including powered or standard USB for support of all operating systems other than DOS.
> The Modular ANPOS is available in several languages.

Cash Drawers and Tills

Proven, retail-hardened designs that withstand the toughest store environments.

> Cash drawer without till opens under application program control
> Media slot accommodates 20.0 mm (0.75") document stack
> Till and lock insert or plug ordered separately

Applications

TCxGravity

Transform the conventional point-of-sale, turning every store into a powerful, flexible and sustainable portal for commerce

> Unifies the retail experience across channels, allowing consumers to choose the touch-points, devices and pathways they prefer to use to shop
> Enables dynamic interactions at the point-of-sale that thrive on the flexibility and simplicity provided by the in-store IT environment
> Creates unmatched business value with common data and services that can be managed once and at the enterprise level

TCxAmplify

With Toshiba TCxAmplify, today's ultimate personalized shopping experience is in the hands of the consumer. Retailers can create a more engaging, interactive shopping experience with Toshiba's consumer mobile shopping and associate mobile line/queue busting solution.

> Creates a personalized, end-to-end mobile shopping experience for consumers
> Boosts average basket size and profit by influencing buying behavior at the point of decision
> Create a favorable brand image while enhancing the store experience
> Associate line/queue busting capability increases throughput during peak demand periods

Applications cont.

Toshiba CHEC

Toshiba Checkout Environment for Consumer-Service (CHEC) software gives retailers a powerful, proven self-checkout software platform—now loaded with more than 20 new features that make self-checkout faster, easier to use, and more personalized than ever before. CHEC is supported in 43 countries, with a global ecosystem of more than 45 authorized business partners.

> Intuitive user experience maximizes speed and ease of use while minimizing interventions.
> Easy to manage with enterprise reporting, configuration, and systems management.
> Easy to customize with a highly extensible, partner-friendly software environment.
> Integrates reliably with any POS solution. Can run natively on 4690 OS or Windows.

SurePOS ACE Version 7

Toshiba SurePOS™ ACE point-of-sale (POS) application has a strong heritage of delivering the best possible checkout experience for supermarket, hypermarket and chain drug shoppers—even for the smartest shoppers. SurePOS ACE was one of the first POS applications to offer high volume scanning and electronic marketing, among other checkout innovations.

> Google Digital Coupon—ready
> Mobile commerce enabled
> In-lane lottery sales
> Fresh food identifiers
> Enhanced security

Applications cont.

VisualStore Suite Version 5

A function rich POS platform that can be tailored for diverse retail segments, including grocery, supermarkets, electronics & media, department stores, specialty stores and multi-format retailers.

> Sales application support for a variety of devices and store touch-points
> Flexible rule-based promotion engine and campaign management
> Central control capability across stores
> Ready for mobile and omni-channel

Operating systems

4690 Operating System

Toshiba 4690 operating environment has long been the premier point-of-sale platform for the world's largest retailers, with over one million installations. It is widely recognized for its robust functionality and rock-solid reliability.

> Delivers a new level of store transformation and customer service
> Increases opportunities for higher revenue and profit
> Drives retail's newest trends with rock solid reliability
> Extends store checkout capabilities
> Optimizes advanced and legacy systems and applications

Operating systems cont.
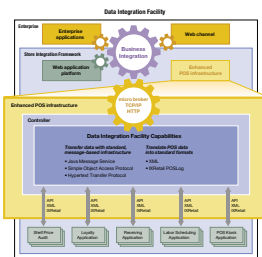
Middleware & System Management

Windows Embedded

Microsoft Windows Embedded POSReady 2009

Microsoft Windows Embedded POSReady 2009 operating system is offered pre-loaded on self-service kiosks systems to give retail and hospitality clients a simple, easy-to-manage platform that is ready to go to work supporting new and existing applications, peripherals, and service scenarios.

> **Confidence**—Works seamlessly, making it easy to manage and service
> **Connectivity**—Easily connects, using built-in networking capabilities, with standards-based plug and play peripherals, retail applications, servers, and services
> **Community**—Supported by industry leading partners and online resources at every step of your solution's life cycle

Store Integrator

Toshiba Store Integrator allows retailers to deliver a unique and highly differentiating customer service from virtually any touch point.

> Dynamic interface and images
> Easier than ever to design, modify, and deploy
> Digital receipt enabled for mobile shoppers
> Supports existing and new applications, devices

Middleware & System Management cont.

Data Integration Facility

Toshiba Global Commerce Solutions Data Integration Facility (DIF) helps retailers streamline operations and reduce operational costs by using a variety of open-standard formats to share data between applications.

> Remote and secure partial file/record update through Secure Data Access Writer
> Supports open-standard formats and JVM 1.6 to enable common messaging across the enterprise
> Enables easy integration among critical store systems
> Improves store operations by leveraging real-time visibility of transaction data

Remote Management Agent

Remote Management Agent with IBM Systems Director delivers a set of robust, easy-to-use tools enabling retailers to remotely view and control their systems from a single console—including POS systems, attached peripherals, kiosks, self-checkout lanes, and in-store servers.

> Simple "red, yellow, green" health status indicators
> Expanded asset tracking
> New "Update Manager" feature
> Browser-based multi-user access
> Ready for large business

Maintenance Services

Maintenance Services

Toshiba offers comprehensive, flexible, and responsive maintenance, parts and warranty services in over 114 countries worldwide. From Base Warranty, Warranty and Maintenance Upgrades, and Post-Warranty Maintenance services, Toshiba has your retail enterprise covered and offers a cost-effective way to protect your investment.

> Routine break/fix services including on-site and depot repair services
> Total store support including TGCS and non-TGCS POS systems and peripherals
> Custom solutions with custom service levels (during peak holiday season)
> Annual preventive maintenance & store holiday readiness checks
> Single Point of accountability—Consolidated invoicing
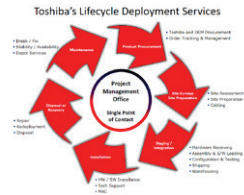
Professional Services

Professional Services

Toshiba Worldwide Services organization specializes in developing, customizing and integrating store-level technology and business solutions. Retailers engage with Toshiba Worldwide Services knowing they will minimize the time and risk typically associated with integrating existing and/or new software and hardware.

From customizing a variety of areas including POS applications, self service/self checkout, systems management, store optimization and other project-based services, Toshiba's Professional Services teams provide a wide variety of customization and integration (store, store to store, store to enterprise) services focused on POS and store solutions. Toshiba also offers managed store services programs for more comprehensive solutions.

Deployment Services

Retail Solutions

Deployment Services

Toshiba has a 40 year history of successfully providing a spectrum of end- to- end retail deployment solutions, meeting a variety of rollout needs, timelines and cost requirements for many of the world's leading retail operators.

Leveraging our established global network of Toshiba maintenance resources, combined with dedicated retail store technology expertise, ultimately provides retailers peace of mind. This helps ensure all systems are installed correctly and any unexpected issues can be immediately resolved, reducing down time on mission critical projects or the need to wait for parts.

> Comprehensive deployment solutions and product installation services.
> Multi-vendor technology: Toshiba & OEM equipment.
> Established retail deployment project management experience and expertise – scale as required.
> Single point of contact and online deployment dashboards enhance reporting and visibility.
> Retail experienced maintenance resources ensure quality service delivery and reduce down time.

Retail Solutions

Toshiba provides a suite of retail solutions that help drive Omni-channel, Mobility, Loss Prevention, Store Operations, Analytics, Promotions/Loyalty, Checkout, Analytics, and other in-store solution areas.

Toshiba's solutions that help retailers maximize shopper engagement, satisfaction and performance.

To connect with a business partner or to learn more about Toshiba's Solutions, Maintenance, Warranty, and Professional Services, please visit our website at **www.toshibacommerce.com** for more information.

CONTACT US FOR SALES ASSISTANCE

Contact us or your local representative about how Toshiba can create a smarter shopping experience and build a smarter operation for your business.

Or visit:
toshibacommerce.com

Additionally, Toshiba Global Commerce Solutions can help credit qualified clients acquire the solutions that your business needs in the most cost-effective and strategic way possible through our global financing partner.

Together Commerce

Together Commerce is Toshiba's vision for the new future of retail where retailers adapt their strategies, their stores and their technology to engage with consumers throughout the buying process in a seamless and helpful way. This collaborative approach enables retailers and customers to create mutually rewarding commerce—together.

Trust Toshiba's retail experience

As the world's leading provider of integrated in-store solutions and retail insights, Toshiba Global Commerce Solutions delivers end-to-end solutions for checkout, consumer interactions and retail operations that unlock amazing new possibilities for our clients and shoppers everywhere.

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