

**TOSHIBA**

# Toshiba SurePOS™ ACE

**Dynamic, flexible POS application for supermarket,  
hypermarket, club and chain pharmacies**

**Achieving brilliant commerce with POS applications that  
elevate the retail experience.**

The Toshiba SurePOS™ ACE POS application is designed to offer powerful capabilities at the point of sale to help high-volume mass merchant retailers better address ever-changing consumer, industry and regulatory requirements. With SurePOS ACE, you have more tools to improve operational efficiencies, enhance payments capabilities, provide fraud and loss prevention solutions, and add additional security capabilities that help create an infrastructure as dynamic as your business.

SurePOS ACE enables you to extend your business capabilities even more when paired with the TCx™ Sky retail-optimized operating system and the TCx™ Elevate digital commerce platform from Toshiba. As a total solution, you are able to elevate the retail experience by building a foundation for your business that provides the best possible customer experience at checkout by enabling personalized shopping experiences across mobile, fuel, pharmacy, and multi-channel scenarios.

## **Operational Enhancements**

SurePOS ACE offers operational enhancements designed to make it easier for retail associates and front-of-store personnel to assist customers with a more frictionless and seamless checkout experience.

- > Terminal group loading options
- > Product Recall/Disallow Refunds on select items
- > Purchase Return Authorizations
- > Zero Price Plus

By separating the core POS function from the customer specific extensions, the SurePOS ACE base code may be upgraded quickly with minimal disruption to a retailer's custom code effectively reducing development time for the retailer. ACE integration tools provide for simple extension to other points of sale, as well as third-party solutions such as fuel, pharmacy, loyalty, and loss prevention.

**TOGETHER  
COMMERCE**

## Enhanced Payments

The retail payments landscape has changed rapidly in recent years, with improvements in convenience and speed for end user retail payments, both of which are being driven by demand for real-time or near real-time retail payments, including internet banking, mobile payments and other developments.

SurePOS ACE EPS includes several improvements that help retailers stay ahead of the payments technology curve while streamlining store processes to lower cost and improve business efficiencies. They include, but are not limited to:

- > Ability for SurePOS ACE customers using Verifone devices to upgrade to the latest Verifone Device Line, Engage.
- > M400 certification
- > EMV Certification (Worldpay and First Data)
- > eWic Certification (Online, M400 Devices)
- > Smart Card WIC Certification (Offline, MX and M400 devices)
- > PA-DSS Assessment



### Retailers

Delivers improved operational efficiencies, enhanced payments capabilities, and additional security capabilities to help protect your business.



### Associates

Customizable interface across terminals provides an easier way for associates to assist customers for a seamless checkout experience.



### Customers

Reduces customer check-out wait times with an offline feature that enables customer transactions if the terminal stops working.

## Loss Prevention and Security

Loss prevention and Security go hand in hand. Loss prevention, or what is commonly called "shrink" in the retail environment, is a huge and never ending issue for the retailer. Deliberate human actions that cause loss to a retail company can be theft, fraud, vandalism, waste, abuse, or misconduct. Inadvertent human actions attributable to loss are poorly executed business processes, where employees fail to follow existing policies or procedures - or cases in which business policies and procedures are lacking.

The list of security threats includes direct theft—from random shoplifters through organized retail crime and dishonest personnel—as well as accidental loss and product diversion. And digital issues are no minor concern either, given high-profile attacks like card skimming and data theft through wireless networks.

Toshiba SurePOS ACE has made valuable enhancements in order to address this impactful area:

### > Datalogic® ScaleSentry™ Capability –

Bringing existing support to the next level, ScaleSentry now has the ability to run in stealth mode. This allows a retailer to track how much hangover revenue is being lost for weighted items without disrupting the customer's transaction. By having the ability to see and analyze how much hangover revenue is being lost, retailers can pivot and decrease this loss.

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