

TOSHIBA



PROFESSIONAL SERVICES

- Software Configurations and Enhancements
- Enterprise and Store Systems Integration
- Technical Support Services

Achieve Brilliant Commerce™ with Toshiba Global Services

With deep retail expertise and a broad portfolio of solutions, Toshiba Global Commerce Solutions helps retailers deliver enriched shopping experiences, gather actionable insights and provide frictionless checkout. This is what we call Brilliant Commerce.

Enable. Equip. Resolve.

Toshiba Global Services is dedicated to enabling new revenue streams, equipping retailers with innovative tools and technology, and quickly resolving issues in order to ensure efficient and effective day-to-day operations.



**TOGETHER
COMMERCE**

INTEGRATED SOLUTIONS FOR A SEAMLESS CUSTOMER EXPERIENCE



Software Configurations and Enhancements

Toshiba works with retailers to upgrade or configure features and functional capabilities that unleash the value of your retail solution investments. The life of these solutions can also be extended with custom-built extensions that unlock new capabilities and deliver more value to your stores and end users over time.

Enterprise and Store Systems Integration

Integrated solutions help make frictionless checkout a reality and create an enriched shopping experience by enhancing capabilities in store and enabling consumers to select where, when and how they shop. Enterprise integration design and execution brings your store and enterprise systems together.

Technical Support Services

Technical implementation of integrated solutions can be complex. Through our technical support services, we provide tailored software support plans for your extended, existing Toshiba applications. Custom training programs, either one-to-many or train-the-trainer offerings, are provided to ensure your teams have the knowledge to implement the solutions. Finally, with our engagement services, we work hand-in-hand with retailers to ensure smooth deployments, migrations and optimization of their retail solutions over time.

Optimize Your Return on Investment

Retailers are constantly looking for better ways to make every dollar count when evaluating their retail investment choices. Professional Services from Toshiba help you get the most out of your investment by integrating innovative technologies that help you deliver brilliant commerce on your budget. By leveraging our expertise, you can minimize time-to-value and bridge the gap between your current technology systems and the ever-changing customer expectations.

We offer Solutions Excellence in:

- > Associate Mobile POS
- > Click & Collect
- > Consumer Mobile Shopping
- > Digital Signage
- > Loss Prevention
- > Loyalty & Promotion
- > Payment Solutions
- > POS Fuel Solutions
- > Self-checkout

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