

TOSHIBA



MAKING AUGMENTED TRAINING AND SUPPORT A REALITY

Training new store associates and service technicians can become time consuming and divert attention away from managing daily operations. With limited resources, retailers need better solutions that enable them to effectively train employees and ensure the technicians that service their equipment are certified. With Toshiba ATx®, retailers will be empowered with an interactive, step-by-step solution to train managers and associates and ensure technicians are up to date on self-maintenance procedures.

KEY BENEFITS



Provides technicians with step-by-step learning from the convenience of their mobile devices



Delivers interactive tools for retailers who self-maintain their solutions



Flexibility to train store associates anytime, anywhere with self-help functionality



Simulates and trains tech service providers to perform accurate & efficient equipment repairs



With ATx from Toshiba, retailers can put away the text-heavy tech manuals and reimagine tech support training through an easy-to-use, interactive virtual approach.

INTERACTIVE TRAINING AT THE SPEED OF YOUR BUSINESS

Retail is a fast-paced industry, so having the ability to efficiently train employees, easily support their hardware and software solutions, and quickly resolve issues to improve store operations is vital. With ATx, retailers will have interactive technology that increases efficiency and uptime.

AR-simulated step-by-step guide enhances technicians to resolve issues more quickly

Reduces human error and time-consuming help desk /service calls

Reduces time and labor costs associated with training

Remote training and simulation enable learning anytime, anywhere



SUPPORT MEETS SIMPLIFIED SELF-MAINTENANCE

ATx streamlines store operations by combining interactive training with smart, self-maintenance tools. With real-time updates, AI-powered support, and self-guided troubleshooting, ATx helps associates resolve issues quickly and independently, reducing downtime and reliance on technicians—keeping stores running smoothly.



Customized training modules with real-time updates as technology evolves



Virtual configuration practice and guided installation



Mobile-friendly technical training for associates



Video repair simulations and interactive learning



Self-guided troubleshooting with Incident Manager



AI-powered Virtual Assistant for 24/7 support

WHY
CHOOSE
ATx®

Toshiba ATx gives your teams the skills to solve issues fast and keep your tech running—from POS systems to specialty equipment. Build a smarter, more self-sufficient operation with scalable, expert training designed for your unique retail environment.

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