

Empowering Retail to Invest in the Future

TCx[®] 820 Kiosk System Overview:

Improved Customer Satisfaction

- Optimizes retailer workflows
- Fits a variety of segmented use cases
- Aids in higher impulse shopping and upselling
- Reduces wait-times with enhanced speed and control at checkout

Improved Operational Costs

- Modular design delivers freedom to upgrade peripherals
- Seamless integration offers simplified cable management
- Fanless design boosts operational efficiencies with less power consumption
- Powerful performance enables increased transactions with fewer staff
- Scalability ensures ease of connectivity to existing and legacy devices
- Durable steel mounting options provide longevity and flexibility for counter, wall or floor standing installations

TCx[®] 820 Core Highlights:

- Intel Core Processors (Series 1)
- DDR5 SODIMM (x2) Max:64GB
- 256GB, 512GB, 1TB SSD support (x2)
- Multiple Display: 15", 15.6", 19.5", 24" Display Options
- Retail Hardened - IP53 rated
- ENERGY STAR certified design, powered by Intel's energy efficient core technology
- Supports Win 10 IoT Ent LTSC 2021, Win 11 IoT Ent LTSC 2024, Linux Kernel 6.8 enablement (x64), TCx[®] Sky and TCx[®] OS for Android™

Use Cases by Segment:



Grocery | Gen Merch

Use Case: Self-Serve "On-the-Go"

Niche: Grocerant, Bakery, Deli, Florist, Bar/Spirits

Goal: Ease of Install, Operational Efficiencies, Minimum Downtime

Specialty

Use Case: Boutique Style

Niche: Beauty, Coffee, Drug Store

Goal: Fast Checkout, Minimal Friction, Improved Customer Experience

Hospitality

Use Case: QSR | Food | Hotel

Niche: Concierge, Bar/Restaurant, Sporting Arena

Goal: Fast and Frictionless Customer Experience

Convenience

Use Case: Grab-n-Go

Niche: Mini-mart, General Store, Bodega, Gas

Goal: Ultra Fast, Frictionless, Improved Impulse Spending

- Support (4-yr production/7-yr support after WDFM)
- 5-Year Warranty on Steel Base (through OEM provider)
- Services – Installation, Maintenance pricing through Special Bid Process