

TCx[®] Elevate Technical Specifications

Program Number: 7201-ELV

HARDWARE REQUIREMENTS

TCx Elevate Platform Requirements

Enhanced Controllers	4900-C45/C85, 4900-C46/C86 or above with 4 GB of memory, solid-state disk recommended
Enhanced Terminal	Minimum 4900-745/4810-350 with 4 GB of memory

TCx Elevate Mobile POS Requirements

Hardware Specifications	CPU - 1.9 GHz quad processor + 1.3 GHz quad processor Memory - minimum of 3 GB RAM Storage - minimum of 32 GB Resolution - 1920x1080
Qualified on the following devices	QLN320 Zebra ET5X Zebra ZQ620 and ZQ630 Samsung Galaxy Tab S2 8" and 9.7"

TCx Elevate Mobile Operations Manager App Requirements

TCx Elevate enabled controller (to run the TCx Elevate Mobile Operations Manager App)
Optional – Toshiba Self-Checkout lanes with TCx Elevate Mobile Operations Manager CHEC extension enabled (note: required to monitor SCO terminals)
Optional – TCx Elevate enabled registers (note: required to monitor front-end terminals or run the TCx Elevate Mobile Operations Manager on a terminal)
Mobile device to run the Mobile Operations Manager Android or iOS app

TCx Elevate Mobile Operations Manager - Mobile Compatibility

Android mobile or tablet	Android 9-12
iOS	iOS 14+
Display	Minimum resolution: 854x480 Minimum screen size: 4.3 in
Barcode Scan Support	Datalogic Zebra

SOFTWARE REQUIREMENTS

TCx Elevate Platform Requirements

Toshiba POS Operating System	TCx [®] Sky V1.2.00-01 or later
Toshiba POS Application	ACE V7.5 or higher, ACE V8.1.1 or higher SA Version S001 or higher GSA Version Q001 or higher VisualStore (for Windows/Linux only)
TCx Elevate Toolkit	Windows 10 or higher JavaPOS 1.14.2 or higher SI V4R1 or higher Java V8 (32-bit JDK required)

TCx Elevate Mobile POS Requirements

Toshiba POS Operating System	TCx [®] Sky V1R1 SP2
Toshiba POS Application	SurePOS ACE V8.1 139 or higher SI V4R1 level s063 or higher CHEC V7R1 or higher
Other Operating Systems	Android 6.0, 7.0, 8.1

TCx Elevate Mobile Operations Manager App Requirements
--

Android 9-12, iOS 14+

TCx Sky V1.2.01-03 or later or Windows 10, Windows Server 2012 or higher
--

TCx Elevate V1R5.12 or later

TCx Elevate Mobile Operations Manager App

Toshiba SurePOS ACE V8.1.1 or later

Toshiba Store Integrator 4.2-58 or later *Same as TCx Elevate Platform
--

CHEC V7.1.1 (No multiple asset support)

CHEC V7.1.6 or later (TCx Sky Multiple Asset Support)

CHEC V7.2.0 or later (Windows Multiple Asset Support)

Languages Supported

English

Dutch

French

German

Italian

Spanish (Spain and Latin America)

Annual Entitlement Subscriptions are initiated through the TGCS Sales Representative.

TCT15023-USEN-03
Revised March 2023