

TOSHIBA



MANAGED SERVICES

Your experts in delivering complete retail solutions

SIMPLIFYING YOUR PATH TO SUCCESS

Managing installations and upgrading new store systems can be complex, time-consuming, and disruptive to your business operations. That's why you need experts that can simplify the process. With Managed Services from Toshiba, you are supported by long-term retail expertise ranging from engagement management and testing to full-scale help desk and maintenance plan rollouts, so you and your team can focus on what you do best – serving your customers.

KEY BENEFITS



Project Management Office that proactively mitigates risk to your business



Single source point-of-contact for multi-vendor management environment



Total deployment services for all your installations and upgrades

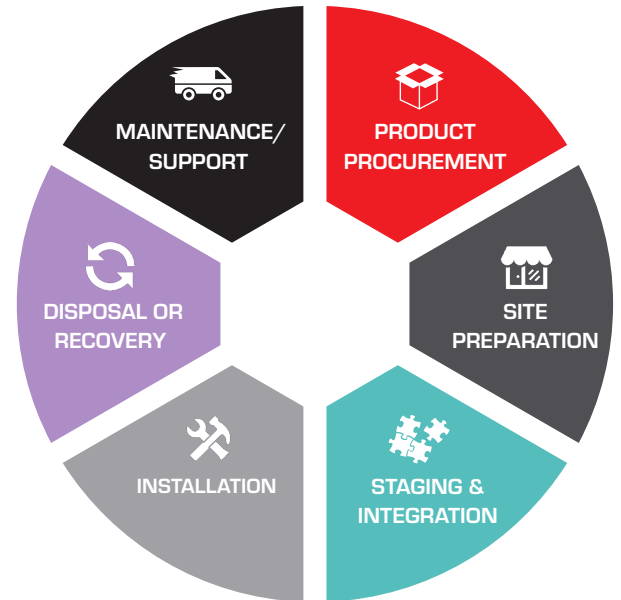


Our goal is your peace of mind. As a trusted partner built on a foundation of technology experts, we successfully manage the full implementation and deployment of your retail technology so you can focus on your core business.

A SINGLE SOURCE FOR YOUR RETAIL SYSTEM MANAGEMENT

Managing multiple projects and vendors at once can be difficult, uncertain, and costly. With Managed Services from Toshiba, you have expertise from a single source that will collaborate with you to identify your successful business outcomes and manage a total deployment for your Toshiba point-of-sale technology and other OEM equipment.

- > Procurement, order management, and out-of-box failure replacement
- > Business evaluation through site surveys, assessments, and documentation
- > Management of hardware receiving and assembly, configuration and testing, shipping, and warehousing
- > Maintenance support for hardware and software installations, tech support, and managing moves/adds/changes
- > Support for hardware repair, refurbishing, redeployment, and disposal
- > Fulfillment for hardware coverage, development of install documentation, training procedures, and rollout help desk operations



TASK MANAGEMENT THAT SAVES YOU VALUABLE TIME

Our goal is your piece of mind. From one-time tasks to on-going daily functions, our Toshiba Managed Services experts will act as an extension of your team managing the inevitable, integral details that come with change, so you can free your time to focus more on discovering ways to move your retail business forward.



Advanced testing and software deployment



Helpdesk services



Device estate management



Video/loss prevention analytics



Self-checkout enterprise management

WHY CHOOSE TOSHIBA MANAGED SERVICES

Minimizing business disruptions helps maximize productivity. Toshiba Managed Services have the capacity, expertise, and resources to manage core aspects of a successful rollout for the life of your retail solutions.

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BENEFITS

FEATURES