

Retail Systems Management Platform Technical Specifications

TECHNICAL REQUIREMENTS	
The following tables outline the required RMA/REMS versions and data requirements to enable users and customers within the web platform user interface (UI)	
Current Supported RMA Version	V3.2.x - V3.3; Higher Versions will be supported in later releases
Current Supported Retail Enterprise Management Service (REMS) Version	V1.2 - V1.3.1-1; Higher Versions will be supported in later releases

RETAILER DATA REQUIREMENTS	
To enable access to RSMP the following detail is required, to allow the data to be structured and presented appropriately	
Customer / Retailer Details	<ul style="list-style-type: none"> - Retailer Registered Name - Retailer Oracle Registration Number
Retailer Brand / Franchise Details	<ul style="list-style-type: none"> - Registered Brand Names
Customer Store Locations	<ul style="list-style-type: none"> - StoreID's - Store Numbers assigned to each store - eg . 1234 - Division Name/Number - eg - East Region / 1, West Region / 2 - Street Address - 3902 South Miami Blvd - City - eg Mexico City / Raleigh / London - State/County/Region - eg North Carolina / Oxfordshire - Country - eg GB / USA / MX - Phone Number
User Details	<ul style="list-style-type: none"> - Name - Email Address - Role Requested - Retailer Level, Brand Level, Store Level Data Access

KEY FEATURES	
Secure Cloud Application to remotely monitor a retailer store(s) fleet of assets and associated peripherals	<ul style="list-style-type: none"> - Assets telemetry such as serial number, operating system, model, number of attached peripherals, etc. - Peripherals telemetry such as serial number, peripheral type, model, firmware, etc. - Historical tracking of assets and peripherals that are added and removed within the last 7 days.
Retailer User has ability to view the fleet at 3 levels: retailer scope, brand scope, and store scope	<ul style="list-style-type: none"> - Filter to the brand - Filter to the store - Search by the telemetry of the assets or peripherals
Retailer User has ability to monitor the alerts, and health of the fleet at each of the 3 levels: retailer scope, brand scope, and store scope	<ul style="list-style-type: none"> - Active alert dashboard provides up to 24 hrs of activity view - Active quick alert cards provides up to 24 hrs of activity view
Retailer User has ability to monitor the stores health at each brand scope: retailer scope, brand scope, and store scope	<ul style="list-style-type: none"> - Active alert dashboard provides up to 24 hrs of activity view - Active quick alert cards provides up to 24 hrs of activity view

Note: Integrated system within Toshiba's Proactive Availability Services (PAS) ecosystem of services

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